



Protecting the Health of IVAMS Visitors: IVAMS is addressing COVID-19 developments by taking pro-active steps to protect the health of employees and visitors to IVAMS Mediation Centers and offices. We have communicated with our neutrals and employees about best practices and guidelines to avoid the spread of viruses and have a multi-pronged action plan in place. Visitors can expect to find alcohol-based hand sanitizers and tissues throughout all common areas. Cleaning sprays and wipes will also continue to be provided to clean and disinfect frequently touched objects. Building managers will regularly clean and disinfect building common areas.

Technology Options Available for Remote Hearing Participation: Please do not come to a IVAMS Mediation Center when you are sick. You may contact an IVAMS case manager or team leader who will work with you and the other participants to utilize video conferencing and other technology.

We have urged our neutrals and associates not to come into a Mediation Center while they are experiencing respiratory symptoms such as fever, cough, shortness of breath, sore throat, runny or stuffy nose, body aches, headache, chills or fatigue. We request the same of all visitors.

Currently, the Centers for Disease Control and Prevention recommends that people remain at home until at least 24 hours after they are free of fever (100 degrees F or 37.8 degrees C) or signs of a fever without the use of fever-reducing medications.